How to Troubleshoot If I Cannot Receive the Verification Code from UNV-Link for Retrieving Password?

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Description

Note: *This method is applicable in most scenarios. If this method does not solve your problem, it is recommended to consult our Tech Support Team.*
https://global.uniview.com/Support/Service_Hotline/

Operating Steps

Step 1 Check the Junk/Spam box of your email.

Step 2 Retrieve from EZCloud website:

Accounts signed up in **American countries**: https://os.ezcloud.uniview.com/login

Accounts signed up in **Asian& Oceania countries**:

https://ap.ezcloud.uniview.com/login

Accounts signed up in **European & African countries**:

https://eu.ezcloud.uniview.com/login).

Step 3 Add en@ezcloud.uniview.com and notification@star4live.com to the Trust Sender or Contact list of your Email. Try to send the verification code again.